



Public Service AI Excellence Awards

Nominating Form Questions

Thank you for nominating a project for the Partnership for Public Service AI Center for Government® *Public Service AI Excellence Awards*!

The Public Service AI Excellence Awards recognize public sector AI projects and use cases deployed to make government more effective, responsive and accountable to the public. The awards are designed to elevate practical, real-world implementations, across U.S. federal, state and local departments and agencies, that measurably improve how people interact with government. Examples might include AI implementations that reduce wait times, simplify access to services or information, improve the accuracy and timeliness of agency responses or increase the ability of agencies to meet constituent needs at scale.

To be eligible, projects must be actively deployed by a public sector agency/department in the U.S. and in use at the time of nomination.

The deadline for submitting a nomination is **Monday, July 20**. Winning project teams will be notified in late August 2026, and the Awards will be publicly announced and presented at the [Public Service AI Summit](#) in Washington, D.C., on November 17, 2026.

When you're ready to submit a nomination, please use [the form found here](#).

Nominator Information

1. Your Name
2. Your Title/Role
3. Your Agency/Organization
4. Your Organization Type
 - a. Federal Government
 - b. State Government
 - c. County Government
 - d. City/Municipality Government
 - e. Tribal Government
 - f. Territorial Government

- g. Private Sector/Non-Governmental
- 5. Your Email Address

Project Overview

- 6. Project Name
- 7. Agency/Department

Please include the state, county, city, or municipality name if applicable

- 8. Government Level
 - a. Federal
 - b. State
 - c. County
 - d. City/Municipality
 - e. Tribal
 - f. Territorial
- 9. Short Project Summary

In 2-3 sentences, please briefly describe what this project does and who it serves.

- 10. Are you nominating your own project or a project from a different agency/organization and are you the main contact our team should follow up with if we have additional questions?
 - a. My own project / my agency's project, and I am the main contact for the project **[Skip Project Contact Information section]**
 - b. A project from my agency, but someone else is the main contact **[Proceed to Project Contact Information section]**
 - c. A project from another agency/organization **[Proceed to Project Contact Information section]**

Project Contact Information

- 11. Project Contact Name
- 12. Project Contact Title
- 13. Project Contact Email
- 14. Can we identify you as the nominator if we reach out to the project contact you listed above?
 - a. Yes
 - b. No

15. The remaining questions on this form will ask for detailed information about the purpose, development, impact, governance and responsible AI practices of the project. Are you familiar enough with the project to provide that information?

If you select yes, you'll be taken to the rest of the form. If you select no, the form will be submitted, and our team will reach out to the project contact listed above to request the remaining information for the nomination.

- a. Yes, please take me to the rest of the form
- b. No, please submit the form **[Proceed to form submission]**

Project Details

16. What are the main purposes of the project?

Please select at most 4 options.

- a. Public-facing service delivery
- b. Internal operations / workflow automation
- c. Decision support for agency staff
- d. Information retrieval or knowledge management
- e. Public engagement or communications
- f. Data analysis or reporting
- g. Benefits delivery or eligibility determination support
- h. Other

17. Does the public directly interact with the AI tool?

- a. Yes, the tool is used directly by the public or constituents
- b. No, the tool is internal-facing and only used by agency staff
- c. Both the public and agency staff use the tool

18. How was this project developed?

- a. Built in-house by government staff
- b. Purchased or licensed from a vendor
- c. A combination of in-house development and vendor solutions

19. Which vendors provided tools or services for this project?

20. What is the approximate date the project was deployed / went live?

21. Can this project be publicly disclosed and discussed?

Award winners will be publicly recognized at the Public Service AI Summit and featured in blog posts and other materials on the AI Center for Government website.

- a. Yes, this project can be publicly discussed
- b. Yes, with some limitations (please describe below)
- c. Not at this time

22. Please describe the public disclosure limitations.
23. Are outcome metrics defined and measured for this project? If so, please briefly describe them.

Project Details (continued)

24. What problem or challenge was this project designed to address?
25. Which of the following improvements does this project demonstrate?

Select all that apply and provide any available supporting details in the field below

- a. Increased speed of constituent response or service delivery
- b. Enhanced quality or accuracy of response
- c. Improved access to services
- d. Meaningful personalization for constituents
- e. Reduced burden on the public
- f. Increased capacity to meet constituent needs at scale
- g. Increased public trust
- h. Other

26. What measurable improvements has this project achieved?

Include specific metrics where available (percentage reduction in wait times, number of constituents served, accuracy improvement, cost savings, staff hours saved, etc.). If formal evaluation data is not yet available, describe qualitative or anecdotal evidence of impact.

27. Who are the primary beneficiaries of this project?

Describe the population(s) served (veterans, small business owners, benefit recipients, agency staff, etc.)

28. Award-winning projects will demonstrate responsible AI use in public service (e.g. the project is serving public good without causing measurable harm). Please describe any details you might have about this project that suggest it is a good fit.

For reference, the [National Institute of Standards and Technology \(NIST\)](#) lists the following as essential building blocks for trustworthy and responsible AI: "Validity and Reliability, Safety, Security and Resiliency, Accountability and Transparency, Explainability and Interpretability, Privacy, Fairness with Mitigation of Harmful Bias

29. Does your agency have a formal policy or governance framework that governs this project?
- a. Yes

- b. In development
- c. No

30. If you selected 'Yes' or 'In development' above, please briefly describe:

Supporting Materials

31. Please list or describe any supporting materials you can provide (and include links where applicable).

Examples: screenshots or demos, data dashboards, published reports or evaluations, press coverage, blog posts, conference presentations, internal presentations (if shareable) or a link to the project itself.

We're unable to accept file uploads directly through this form, so we suggest uploading materials to your file storage system and generating a shareable link to include below. Alternatively, you can email attachments to aicenter@ourpublicservice.org. Please put "Public Service AI Excellence Awards" in the subject line and include the name of the nominated project in the email.